

# Terrarium Planting



Brownie Troop Entertains



Mary and son Mike

## Congratulations, Kara!



Kara Bantum was awarded Heather Heights Employee of the Year! She was surprised with the award at our Family Holiday Party on December 15<sup>th</sup>. The residents, families, and co-workers cheered as Kara received the award from Administrator Laurie Clark. Kara earned the award with her exemplary performance and by going above and beyond many times during the year. Kara receives a week off with pay, and a \$250 cash award from the company. Kara, you are awesome!

January  
2012



# Happenings

Heather Heights of Pittsford  
160 W. Jefferson Rd.  
Pittsford, NY 14534  
585-264-1600

## Celebrating January

Heather Heights  
of Pittsford

*"Caring Is Our  
Privilege"™*

### Department Managers

Administrator  
*Laurie Clark*

Director Of  
Personal Care  
*Tonya Klein*

RN Case Manager  
*Ann Aulenbacher*

Business Office  
Manager  
*Tiffany Arnold*

Admissions Director  
*Linda Catleugh*

Marketing Director  
*Sue Wiederhold*

Recreation Director  
*Leo Calabrese*

Culinary Director  
*Daryl Cronk*

Maintenance Director  
*Tony Rivera*

Memory Unit  
Coordinator  
*Evelyn Suarez*

Director of  
Housekeeping  
*Eric Kulp*

Resident Representative  
*Sandy Bailey*

*Happy January birthday  
to our friends  
and neighbors!*

### Residents:

Elisa Allocco	1/1
Katherine Schafer	1/6
Jean Franks	1/19
Marie Muench	1/19
Margaret Beck	1/22
Jim Greco	1/24
Sally Cooper	1/27
Shirley Grady	1/27
Lydia Walsh	1/28
MaryJane Rossi	1/29
Mike Vadala	1/30

### Staff:

Katie Kreutter	1/3
Lisa Olivier	1/17
Marianne Donals	1/23
Krystal Frazier	1/26
Nicole Jones	1/27
Adrianna Giardia	1/28
Linda Catleugh	1/31

*Greetings from Laurie*

"Cheers to a New Year and another chance for us to get it right."

**Oprah Winfrey**

Every year at this time, I get a feeling of newness, a kind of rebirth that presents new opportunities to try new things and to improve. It's in this spirit of improvement that I am excited to announce a few changes in our Housekeeping process that I believe will deliver a more positive result for our residents. Starting in January, every room at Heather Heights will be touched daily by Housekeeping. This includes such items as emptying trash baskets, vacuuming, and cleaning bathrooms as necessary. Dusting will be performed on a weekly basis, and rooms will be deep cleaned monthly. We believe that by touching each room daily, we can do a better job of making sure that the rooms are kept as clean as possible. I look forward to your feedback as we move forward with this process. We at Heather Heights are truly motivated to providing the finest service possible to our residents. From our family to yours, have a healthy and prosperous New Year!

*Love,  
Laurie Clark,  
Administrator*

## *A Medication Reminder from Wellness...*

For those **families who choose to supply a residents' medication**, the Department of Health requires all Assisted Living communities to keep a supply of each residents' medications on site. This will prevent a resident from running out of medication. We will notify the resident's family when it is necessary to bring in any medication that needs resupplying. We try to provide ample time for refilling or requesting a new prescription. Please **make sure to bring this medication to Heather Heights in a timely manner** so there will be no interruption in medication treatment. In order to ensure that a medication does not run out, we would have to order a medication that is in danger of running out from our pharmacy at the family's expense. Thank you very much for your cooperation, and feel free to contact Tonya Klein or Ann Aulenbacher with any concerns or questions.

# Lamberton Conservatory at Highland Park



# Scenes From Crescent Beach Holiday Luncheon

