

January 23, 2010

My dear friend Kay,

This letter is long overdue to you, and since you are very special & Love You I am writing to you to keep my last promise to you. You are Very Special to me, because you are the only executive officer from Hamster that always welcome me & says hello. All other person are very busy, but you make every effort to do so.

The real reason is because you are a very bright intelligent person and Hamster is lucky to have a person like you who is intelligent, bright, charming, pleasant to everyone and is an excellent worker. We are lucky to have you. You found a wonderful person for an administrator for Heather Heights - our dear & sweet adorable, loveable, intelligent and with a heart of gold. I ^{Heather} might is very proud to have Laurie as our director. Everyone here adores her & loves her & appreciate her. She is very caring to all the residents & helps each & everyone. You are very lucky you found her and placed her with Heather Heights. Not all of your officers and staff are warm, friendly and very understanding. So that why you are special, because you found a "Super - De Super Special Person" for our place.

Kay, I truly love her and most of the residents are very nice people and very friendly. I met quite a few & say hello to everyone.

Your admission address is excellent too. She has a warm, friendly, caring personality and know how to treat your new residents and she does an excellent job. I love her, but she promises kisses & hugs, but does not give them out to freely. In fact, she was going to change & then she changed her mind ^{but that}.

Another special staff member is Tiffany.
Her beauty & charm & smiles to everyone sparkle our
we love ^{her} & she brightened up the room & residents and place
& makes everyone Happy & Joyfull for the day.

Our Special Nursing Director - Michelle is also a
very special person - always finds new ways to
help residents & make things easier for us.
Our dining ^{room} is extra special, as it always looks
beautiful with all kind of decorations for all kinds
of holidays, birthdays & anniversary & other celebrations
& parties & festivities. Thanks to our wonderful and
"Super Perfect" Director Shula Van Jaeken. Everytime
we have parties the food preparation is excellent. we
have different kinds of food, delicacies, drinks & special
made dinners by our "Super Chefs"

Caryl } wonderful
Jeffrey } crew for
John } excellent
food workers

to make our resident Happy. Shula goes above and
beyond making all parties a huge success &
enjoyed by everyone.

You also have a wonderful activities group of people
Leo director, Kristin, Robyn & Jessica
giving all the help with the residents when entertainment
takes place at Height Heights.

I must say Kay, I was told that Hamuta Group
suggested we have more entertainment at Height Heights.
I think it is a very very good idea. In fact, this
past week we had 4 entertainment activities
with all residents in different areas and
everyone had a good time.

In the Green room there was Dexter musician
In the Blue room - Movies was shown of 2009 activities
In the Red room - Effie entertained with snacks & program
In the Lobby we have group of men & women

from Chuck & a excellent piano players
with a wonderful & super show with
changing costumes & singing beautiful songs.
we also have several single singers sing to us
which was really very entertaining.
Everyone is enjoying the extra activities & we
want to say "Thank you to Heather Heights in the
advancement in our programs. We love it
Your house keeping director Scott is doing a
very good job with his new employees and at
our last resident council ^{meeting} everyone
applauded him for his wonderful work.

Our maintenance man Tony also was
given good recommen det. for the repairs
& adjustment in the repair dept. Tony
is very warm & friendly & always
willing to help out the residents
with their problems.

That's all for now, but thought I'd
let you know I had a bit of excitement
this week, but will speak to you
when I see you at Heather Heights.

Also, want to mention to the Hamster Group
we are all very pleased with the beautiful
new furniture in our Lobby & T.V. room
we all say "Thank You" for your excellent selection.

Enough said for now, so will close with warmest
regards to you, your staff at Hamster and also
say hello to your daughter. Love You Much
Miruel your Jewish
Friend